



April 2020

KNIGHTS WALK ESTATE

WELCOME

Welcome to this Homes for Lambeth, Knights Walk Estate newsletter.

As always, we are keen to include news and stories from residents and neighbours in future newsletters. If you have an article or ideas for future newsletters, please get in touch.



HOMES FOR
LAMBETH

HIGHLIGHTS IN THIS NEWSLETTER

- Your Independent Advisor update
- Round up of activities
- Suspension of meetings and drop ins
- Water rates
- Resident Engagement Panel updates

NEW BEGINNINGS

In this environment of change we hope to share with you some news on training and activities to keep us all connected and communicating whilst at home plus an update on Homes for Lambeth.



COMMUNITY ACTIVITIES

Homes for Lambeth has started a new partnership with the Virtual College as we launch a series of online training courses which will be **free** to access for our residents and can be undertaken from home during our support for social distancing.

Available from 20 April 2020 you can become a student enrolled in

- Nutrition and hydration
- Completing application forms
- Get moving, get healthy

To register your interest in any of these courses please email Wendy (wendy@homesforlambeth.co.uk) or sign up engage.homesforlambeth.co.uk/virtualcollege



Currently, as this is a new programme, you can only enrol on one course. Places are limited. More information on these

courses can be seen on the Virtual College website www.virtual-college.co.uk



INDEPENDENT ADVISORS

Hello from Pamela. I am an Independent Advisor working at Public Participation Consultation and Research (PPCR), taking over from Loraine. I am a qualified architect and have many years of experience working with local and workplace communities.

If you have any questions or comments regarding the regeneration do please give me a call and I'll do what I can to help. Take care, and hopefully we'll be back on course with drop-ins and events soon. My contact details are mobile **07966 595 527** email: pkovachich@ppcr.org.uk



WARD SURGERIES

During the Coronavirus epidemic face-to-face surgeries are suspended. Please email or phone us for support. We are available for casework.

Councillor Jon Davies
Labour Councillor for Princes Ward
Policy Lead on The Living Wage
Phone: 075 4294 3511
Email: jdavies4@lambeth.gov.uk

Councillor David Amos
Phone: 079 2054 7832
Email: DAmos@lambeth.gov.uk

Councillor Joanne Simpson
Phone: 079 2054 7988
Email: JSimpson2@lambeth.gov.uk

Your MP is Florence Eshalomi
Email: florence.eshalomi.mp@parliament.uk



CORONAVIRUS RESPONSE

Following the Government's advice on social distancing and protecting the most vulnerable, we have suspended all consultations, meetings and drop-in sessions. **This period started from Tuesday 17 March 2020.** We want to continue to liaise with you and offer appropriate activities and signposting to support now the nation has been asked to remain at home.

For us to do this please make sure we have your contact details; an email, landline and /or mobile phone number. Share this information with Wendy (resident engagement officer) as soon as you can. www.lambeth.gov.uk/elections-and-council/about-lambeth/lambeth-coronavirus-information/coronavirus-covid-19-support



LOCAL ISSUE

Water Rates

Thames Water has now taken over the collection of water rates from Lambeth Council. If your income is under £19,201 you can apply for a discount on your water rates under the Watersure plus scheme. You can find out more about this scheme by calling Thames Water on **0800 980 8800** Lines are open 8am to 8pm, Monday to Friday and 8am to 6pm Saturdays.



RESIDENT DROP IN SESSIONS

Join us and join in

Phone drop-in sessions Thursdays 2-3pm

Join by phone on: 020 7926 9118

Conference ID: 5222677

Seated yoga sessions Wednesdays 2-3pm

Join by phone on: 020 7926 9118

Conference ID: 5222677

Yoga at home sessions Saturdays 1.30pm

engage.homesforlambeth.co.uk/yoga

Resident engagement panel meetings

are currently postponed.



GET INVOLVED

WHAT	WHEN	TIME
Online seated yoga (webinar)	Wednesdays (weekly)	2-3pm
Virtual resident drop-ins (conference call)	Thursdays (weekly)	2-3pm
Yoga at home (live YouTube broadcast)	Saturdays (weekly)	1.30-2.30pm
Virtual College <ul style="list-style-type: none"> • Nutrition and hydration • Completing application forms • Get moving, get healthy 	From 20 April	



FEEDBACK...

**YOU ASKED, YOU SAID,
WE FOUND, WE DID**

We were recently asked to respond to the breakdown of responsibilities for our residents between Lambeth Council and ourselves.

This is being researched and a resident's roadmap of the process with each phase of the transition detailed ready for you to read by the summer 2020.



UPDATE

Homes for Lambeth business plan 2020-2023

Our latest business plan, covering our detailed programme of work 2020 to 2023 was published last month and outlines what will be delivered over the next three years.

To download the Homes for Lambeth business plan, visit engage.homesforlambeth.co.uk/plan

Building great relationships with you is crucial for us to become the exemplary landlord you deserve. We will work alongside you, provide you with the information you need, create a dialogue, listen to feedback and provide excellent customer service. It also means supporting you while your new homes are being built and when you have moved into your new home.





YOUR KNIGHTS WALK CONTRACTOR - HILL

With the rapid changes affecting all of us, your Knights Walk contractor - Hill's Partnership Ltd has informed us that it is inevitable that progress of the works is or likely to be delayed by the effect of the COVID-19 virus outbreak. Upon the effects of COVID-19 becoming clearer, Homes for Lambeth and Hill's will provide further information and update in the forthcoming weeks.

If you have any other queries or concerns, please contact Hill's Resident Liaison Team 8am to 8pm, seven days a week.

Please use free phone number **0800 032 6760** or they can be contacted by email via **residents@hill.co.uk**



YOUR HOMES FOR LAMBETH

Hello,

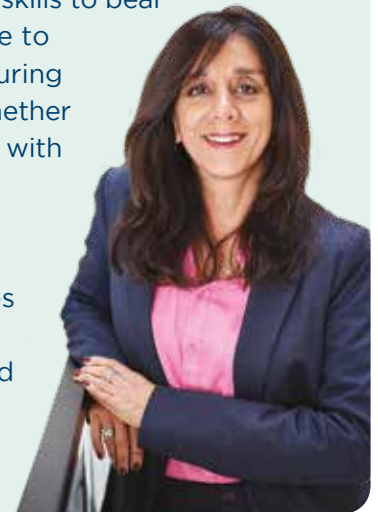
My name is Jitinder Takhar. I am Chief Executive Officer at Homes for Lambeth. Always an exciting and dynamic environment to work in, my role is to co-ordinate staff effort, collaborate with Lambeth Council and provide information to the Board to ensure they can guide and monitor the organisation effectively.

Our vision at Homes for Lambeth is to build thriving communities and better futures for our residents. In the current environment we will be working harder than ever over the coming months to deliver our business plan commitments and provide you with a wide and diverse range of community activities, training and opportunities. This will involve different ways of communicating with you as we must all follow social distancing guidance.

We have already provided routes to interact over the internet, such as online yoga as well as using the more usual post and telephone to keep in touch.

I joined the organisation in autumn 2019 and want to bring my skills to bear and make a difference to people's lives by nurturing talent at all levels - whether staff, at board level or with you as a resident.

What would I like to achieve here at Homes for Lambeth? To help build communities and homes that stand the test of time.



KEY CONTACTS

Wendy Bohan
Homes for Lambeth Resident
Engagement Officer
Phone: 0207 926 7026
Email: wendy@homesforlambeth.co.uk

Paul Gordon
Resident Decant Officer
Phone: 020 7926 0385
Email: pgordon@lambeth.gov.uk

Buyback Team
Email: buybacks@lambeth.gov.uk

Kate Emmanuel
Neighbourhood Housing Officer
Phone: 077 2082 8528
Email: uemmanuel@lambeth.gov.uk

Pam Kovachich PPCR
Independent Advisor
Phone: 07966 595 527
Email: pkovachich@ppcr.org.uk

Lambeth housing repairs
Phone: 020 7926 6000
Visit: www.lambeth.gov.uk/council-tenants-and-homeowners/repairs-and-health-and-safety/request-a-housing-repair

Hill's Resident Liaison Team
Phone: 0800 032 6760
Email: residents@hill.co.uk